

RICARDO & BARBOSA

QUALITY AND ENVIRONMENT POLICY

Due to a more demanding and competitive market, **RICARDO & BARBOSA, Lda.** has decided to implement and maintain a management system based on the following normative referential NP EN ISO 9001:2015, AS9100:2016 e NP EN ISO 14001:2015.

The implementation and maintenance of the management system has the following goals:

- Offer a continuous improvement **of our products quality**;
- Promote the **client satisfaction** by supplying quality products and services, in the right time, complying with the **customers requirements**, legal requirements and applicable standards.
- Promote and assure the continuous improvement of the management system, stimulating the accountability, team work and collaborator's participation;
- Promote and assure the Programme Zero Defects – “Do it right at the first time”;
- Respect for the Environment and Collaborators, complying with all the laws and applicable environmental regulations;
- Periodically assess the **environmental aspects**;
- Improve the management of the **industrial waste**;

All the collaborators have the commitment to ensure the fulfilment of this Quality and Environment Policy, being the Management's support crucial to ensure its compliance.

S. Pedro da Cova, October 4th 2018



Tânia Estêvão
(Management System
Manager)



Maria João Barbosa
(General Manager)